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Follow this link to the SLD's WebEx site

Yates, Ellen

From: slidnreply@s.universalservice.org
Sent: Thursday, June 28, 2007 12:35 PM
To: Yates, Ellen
Subject: RE: Initial Contact, Case #21-608204

Thank you for your inquiry. Before you file any type of extension or a SPIN Change Request, your Forms 471 must be funded.

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at 1-888-203-8100. Please remember to visit our website for updates: <http://www.sl.universalservice.org>

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: yatese@cfbisd.edu
Subject: Initial Contact

[FirstName]=Ellen
[LastName]=Yates
[JobTitle]=Technology Division Manager
[EmailAddress]=yatese@cfbisd.edu
[WorkPhone]=9729684379
[FaxPhone]=9729684385
[PreviousCaseNumber]=0

[FormType]=Other
[Owner]=TCSB
[DateSubmitted]=6/28/2007 11:18:31 AM
[AttachmentFlag]=N[Question2]=I just spoke with Donna on the help line and she gave me a case # (21-608193) however, she said not to use it in this question, just to reference it.

I was contacted by someone from a company called NWN, stating the purchased MSE and that I need to do a SPIN change and FRN extension because I still have 2 applications pending approval # 454160 (we cancelled 4 FRN so we were issued a FCDL stating that & that the remainder we yet unfunded) & 456026. The gentleman stated that my FRN's were due to expire on June 28. I thought that I could not do a SPIN change or FRN extension until I was approved. He stated that I will not be approved until I do this.

Can I do the changes or was I correct that I can't until I am approved?

Yates, Ellen

From: Yates, Ellen
Sent: Tuesday, April 24, 2007 2:36 PM
To: 'rspiller@usac.org'
Subject: BEN 140444, 2005 Applications

Mr. Spiller,
On the status screen for funding year 2005 our applications shows:

454160	Internal Connections 90%	FCDL Issued - 06/27/2005
456026	Internal con 80%	Final Review

I emailed you in January & you had someone contact me about this; however, we still have not been funded for our 471 for our 90% schools that have not been funded. In June of 2005 we cancelled 4 FRN's on it and received a FCDL stating that and the remaining FRN's were not funded yet. The status of it has remained unchanged since and I've e-mailed & called the SLD every month since. The last several times I e-mailed the SLD they said they would need to research it, I still have not heard anything. I have multiple case #'s that have been closed and we are still not funded. The 90% FRN's are 1263529, 1274750, 1274839, 1274859, 1274882. Plus, our 80% application still says final review. If you can help us with this I would appreciate it. Any help that you can give us is appreciated.

Thank you for your time,

Ellen Yates
Technology Services Division
yatese@cfbisd.edu
972-968-4379 972-968-4385 Fax

11/14/2008



Carrollton - Farmers Branch
Independent School District

Technology & Learning Center
2427 Carrick St.
Farmers Branch, TX 75234
Phone: 972-968-4300
Fax: 972-968-4385

Technology Services Division

Correspondence to & from:

Mel Blackwell, John Noran, & Robert Spiller

Yates, Ellen

From: Yates, Ellen
Sent: Tuesday, July 17, 2007 9:31 AM
To: rspiller@usac.org
Subject: FW: BEN 140444, 2005 Applications

Mr. Spiller,

I sent you the email below in April; our status has not changed since. However, I've been contacted by a company called NWN, stating they purchased MSE and that I need to do a SPIN change and FRN extension because I still have 2 applications pending approval # 454160 (we cancelled 4 FRN so we were issued a FCDL stating that & that the remainder FRN's were yet unfunded) & 456026. The gentleman stated that my FRN's were due to expire on June 28. I thought that I could not do a SPIN change or FRN extension until I was approved. He stated that I will not be approved until I do this.

I contacted the SLD, #21-608204 about this and was told that I couldn't make any change until we were approved; but now I am wondering since we are still waiting. Is there anything I can do to speed up our process or are we still in limbo because we of the vendor we chose?

Ellen Yates
 Technology Division Manager
 Carrollton-Farmers Branch ISD
 Phone: 972-968-4379 Fax: 972-968-4385
yatese@cfbisd.edu

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Ellen Yates
 Technology Services Division
yatese@cfbisd.edu
 972-968-4379 972-968-4385 Fax

11/14/2008

Yates, Ellen

From: Yates, Ellen
Sent: Monday, August 27, 2007 8:13 AM
To: rspiller@usac.org
Cc: Cathey George
Subject: FW: BEN 140444, 2005 Applications

Mr. Spiller,

Our status hasn't changed and I haven't heard anything from you. Do you have any idea when we will have a decision?

Thank you,

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

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11/14/2008

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Ellen Yates
Technology Services Division
yatese@cfbisd.edu
972-968-4379 972-968-4385 Fax

11/14/2008

Yates, Ellen

From: Yates, Ellen
Sent: Monday, April 07, 2008 8:47 AM
To: 'mblackwell@usac.org'
Cc: Cathey George
Subject: FW: Help

Mr. Blackwell,

I sent the message below and I still have not heard anything on these FRNs. Can you help me with them?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

From: Yates, Ellen
Sent: Wednesday, September 26, 2007 1:29 PM
To: 'mblackwell@usac.org'
Subject: Help

Mr. Blackwell,

I enjoyed meeting at the DC conference and appreciate you offering to check into our problem. Our 2005-2006 internal connection applications have been held in limbo due to the fact the vendor was MSE. MSE is now out of business and the company that took it over EPTSI contacted me this summer saying I needed to do a SPIN change so my applications could be approved. I verified with the client services bureau that I can't do this until I am approved.

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Ellen Yates
Technology Services Division
yatese@cfbisd.edu
Phone: 972-968-4379 Fax: 972-968-4385

11/14/2008

Yates, Ellen

From: Yates, Ellen
Sent: Tuesday, May 06, 2008 8:08 AM
To: 'jnoran@usac.org'
Subject: FW: Help

Mr. Noran,

Can you help me with this?

Ellen

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11/14/2008

Thank you,
Ellen Yates
Technology Services Division
yatese@cfbisd.edu
Phone: 972-968-4379 Fax: 972-968-4385

Yates, Ellen

From: Yates, Ellen
Sent: Tuesday, May 06, 2008 2:58 PM
To: 'ombudsman@usac.org'
Subject: Help please

Our 2005-2006 internal connection applications have been held in limbo due to the fact the vendor was MSE. MSE is now out of business and the company that took it over EPTSI contacted me this summer saying I needed to do a SPIN change so my applications could be approved. I verified with the client services bureau that I can't do this until I am approved.

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The 90% FRN's are 1263529, 1274750, 1274839, 1274859, 1274882. Plus, our 80% application still says final review. If you can help us with this I would appreciate it..

Our 80% application has been in final review for years.

I emailed Mel Blackwell after meeting him in DC and again in April. I also emailed Mr. Noran today. Any help that you can give us is appreciated

Our State Coordinator, Cathy George suggested that I email you in addition to Mr. Noran

Ellen Yates

Carrollton-Farmers Branch ISD
 Technology Division

yatese@cfbisd.edu

Phone: 972-968-4379 Fax: 972-968-4385

11/14/2008

Yates, Ellen

From: Robert Spiller [rspiller@usac.org]
Sent: Friday, May 09, 2008 11:43 AM
To: Yates, Ellen
Subject: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Follow Up Flag: Follow up
Due By: Wednesday, October 22, 2008 12:00 AM
Flag Status: Red

Ms. Yates,

John Noran asked me to respond to you as the Ombudsman for the Schools & Libraries program. I researched our systems status and correspondence related to your FY2005 application, and confirmed that the review is still in process by our special compliance group. I'm sure you are aware of the issues surrounding Micro Systems Engineering, which received much media attention. In circumstances such as this, it is imperative that USAC fully review any possible instances of waste, fraud, or abuse of Federal Funds. I'm sure they will work to complete this review as soon as possible.

In the interim, I would suggest you can contact me periodically, and I can check the status and progress of the review.

Regards,

Bob

J. Robert Spiller
Ombudsman Manager
Schools and Libraries Division
Universal Service Administrative Company
Office: 202-772-5232
Fax: 202-776-0080
rspiller@usac.org
www.usac.org

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----- Original Message -----

From: Yates, Ellen <YatesE@cfbisd.edu>
To: John Noran
Sent: Tue May 06 09:07:41 2008
Subject: FW: Help

Mr. Noran,

Can you help me with this?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

From: Yates, Ellen
Sent: Monday, April 07, 2008 8:47 AM
To: 'mblackwell@usac.org'
Cc: Cathey George
Subject: FW: Help

Mr. Blackwell,

I sent the message below and I still have not heard anything on these FRNs. Can you help me with them?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

From: Yates, Ellen
Sent: Wednesday, September 26, 2007 1:29 PM
To: 'mblackwell@usac.org'
Subject: Help

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Ellen Yates

Technology Services Division

yatese@cfbisd.edu

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Yates, Ellen

From: Yates, Ellen
Sent: Friday, May 09, 2008 11:47 AM
To: 'Robert Spiller'
Cc: Berning, Andy
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Thank you, I will check back with you.

Ellen
Phone: 972-968-4379 Fax: 972-968-4385

-----Original Message-----

From: Robert Spiller [mailto:rspiller@usac.org]
Sent: Friday, May 09, 2008 11:43 AM
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Yates, Ellen

From: Yates, Ellen
Sent: Friday, August 22, 2008 8:24 AM
To: 'Robert Spiller'
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Mr. Spiller,

Has there been any movement on this yet? The status is the same. Do you have any idea when this problem will be resolved?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

-----Original Message-----

From: Robert Spiller [mailto:rspiller@usac.org]

Sent: Friday, May 09, 2008 11:43 AM

To: Yates, Ellen

Subject: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

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Yates, Ellen

From: Robert Spiller [rspiller@usac.org]
Sent: Friday, August 22, 2008 1:20 PM
To: Yates, Ellen
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Ms. Yates,

I have no idea when this will be resolved. I suspect that it involves entities outside of USAC, but my visibility into this process is rather limited. I will raise the issue at the next opportunity with the appropriate people here to see if I can give you some better idea of prospects. In the interim, I would suggest you send me a not periodically to make sure it stays on my list, and I'll let you know what I can find out.

Regards,

Bob

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rspiller@usac.org
www.usac.org

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-----Original Message-----

From: Yates, Ellen [mailto:YatesE@cfbisd.edu]
Sent: Friday, August 22, 2008 9:24 AM
To: Robert Spiller
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Mr. Spiller,

Has there been any movement on this yet? The status is the same. Do you have any idea when this problem will be resolved?

Ellen
Phone: 972-968-4379 Fax: 972-968-4385

-----Original Message-----

From: Robert Spiller [mailto:rspiller@usac.org]

Sent: Friday, May 09, 2008 11:43 AM

To: Yates, Ellen

Subject: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case #
21-742253 - Status of FY2005 appl# 454160

Ms. Yates,

John Noran asked me to respond to you as the Ombudsman for the Schools & Libraries program. I researched our systems status and correspondence related to your FY2005 application, and confirmed that the review is still in process by our special compliance group. I'm sure you are aware of the issues surrounding Micro Systems Engineering, which received much media attention. In circumstances such as this, it is imperative that USAC fully review any possible instances of waste, fraud, or abuse of Federal Funds. I'm sure they will work to complete this review as soon as possible.

In the interim, I would suggest you can contact me periodically, and I can check the status and progress of the review.

Regards,

Bob

J. Robert Spiller
Ombudsman Manager
Schools and Libraries Division
Universal Service Administrative Company
Office: 202-772-5232
Fax: 202-776-0080
rspiller@usac.org
www.usac.org

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----- Original Message -----

From: Yates, Ellen <YatesE@cfbisd.edu>

To: John Noran

Sent: Tue May 06 09:07:41 2008

Subject: FW: Help

Mr. Noran,

Can you help me with this?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

From: Yates, Ellen
Sent: Monday, April 07, 2008 8:47 AM
To: 'mblackwell@usac.org'
Cc: Cathey George
Subject: FW: Help

Mr. Blackwell,

I sent the message below and I still have not heard anything on these FRNs. Can you help me with them?

Ellen

Phone: 972-968-4379 Fax: 972-968-4385

From: Yates, Ellen
Sent: Wednesday, September 26, 2007 1:29 PM
To: 'mblackwell@usac.org'
Subject: Help

Mr. Blackwell,

I enjoyed meeting at the DC conference and appreciate you offering to check into our problem. Our 2005-2006 internal connection applications have been held in limbo due to the fact the vendor was MSE. MSE is now out of business and the company that took it over EPTSI contacted me this summer saying I needed to do a SPIN change so my applications could be approved. I verified with the client services bureau that I can't do this until I am approved.

On the status screen for funding year 2005 our applications shows:

454160

Internal Connections 90%

FCDL Issued - 06/27/2005

456026

Internal con 80%

Final Review

In June of 2005 we cancelled 4 FRN's on it and received a FCDL stating that and the remaining FRN's were not funded yet. The status of it has remained unchanged since and I've e-mailed & called the SLD every month since. The last several times I e-mailed the SLD they said they would need to research it, I still have not heard anything. I have multiple case # 's that have been closed and we are still not funded. The 90% FRN's are 1263529, 1274750, 1274839, 1274859, 1274882. Plus, our 80% application still says final review. If you can help us with this I would appreciate it. Any help that you can give us is appreciated.

Thank you,

Ellen Yates

Technology Services Division

yatese@cfbisd.edu

Phone: 972-968-4379 Fax: 972-968-4385

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Yates, Ellen

From: Yates, Ellen
Sent: Friday, August 22, 2008 1:21 PM
To: 'Robert Spiller'
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Thank you, I will send you a note in a couple of months. I hope to meet you in September.

Ellen
Phone: 972-968-4379 Fax: 972-968-4385

-----Original Message-----

From: Robert Spiller [mailto:rspiller@usac.org]
Sent: Friday, August 22, 2008 1:20 PM
To: Yates, Ellen
Subject: RE: VP Inquiry - Carrollton-Farmers Branch SD - BEN 140444 - Case # 21-742253 - Status of FY2005 appl# 454160

Ms. Yates,

I have no idea when this will be resolved. I suspect that it involves entities outside of USAC, but my visibility into this process is rather limited. I will raise the issue at the next opportunity with the appropriate people here to see if I can give you some better idea of prospects. In the interim, I would suggest you send me a not periodically to make sure it stays on my list, and I'll let you know what I can find out.

Regards,

Bob

J. Robert Spiller
Ombudsman Manager
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